

2098258 - Oracle 11.2 extended support free of charge until MAY/31/2017

Version	5	Type	SAP Note
Language	English	Master Language	German
Priority	Recommendations / Additional Info	Category	Release planning information
Release Status	Released for Customer	Released On	23.10.2015
Component	BC-DB-ORA (Oracle)		

Please find the original document at <https://launchpad.support.sap.com/#/notes/2098258>

Symptom

Note (update OCT/19/2015):

Oracle has informed that, until MAY/31/2017, it will not charge for Oracle 11.2 Extended Support. This means that Oracle Extended Support for Version 11.2 will be available without additional costs until MAY/31/2017. The conditions are as described below.

Standard maintenance (Premium Support) for Oracle Version 11.2 ended on JAN/31/2015. The Extended Support (ES) phase for Oracle Version 11.2, which is restricted to three years, started in February, 2015. For Oracle Version 11.2, Oracle is offering Extended Support until MAY/31/2017 at no additional cost.

This means that Oracle Version 11.2 is available to SAP customers as a fully supported database until the end of May, 2017.

Other Terms

Customer care support, maintenance extension, 11.2 extended maintenance, extended support, Oracle maintenance extension

Reason and Prerequisites

During the period from FEB/01/2015 to MAY/31/2017, you use an Oracle 11.2 database version in the SAP environment.

Solution

Dear customer,

The Oracle Corporation will provide Extended Support for the database version 11.2 until MAY/31/2017 at no extra cost. SAP customers who use an Oracle 11.2 database will automatically participate in the free-of-charge extended support phase for Oracle 11.2 (until the end of May, 2017).

This means that charges will apply for Extended Support for Oracle Version 11.2 only as of JUN/01/2017. SAP customers will be informed about Oracle 11.2 Extended Support that is subject to cost by means of a separate SAP Note in Q1/2017. You can participate in chargeable extended support as of June, 2017 only after entering into a corresponding Extended Support contract for Oracle 11.2 with the partner from which you acquired your Oracle license (SAP or Oracle).

Altogether, Oracle will provide extended support for Oracle 11.2 until DEC/31/2020.

Additional comments:

- In general, as of the official start of the extended support phase, Oracle only offers full extended support for the last available Oracle patch set (including corrections for new software errors). For Oracle Version 11.2, this means that only the patch set 11.2.0.4 will receive full extended support until the end of December 2020. To provide customers with more time flexibility for switching to 11.2.0.4, Oracle also offered free-of-charge Extended Support for 11.2.0.3 until AUG/27/2015. Oracle provided the last 11.2.0.3 Patch Set Update (PSU) in July, 2015. Based on this, the last SAP bundle patch for Oracle 11.2.0.3 was created for August, 2015. As of September 2015, Version 11.2.0.4 must be used in order to receive Oracle extended support.
- In general, as of FEB/01/2015, new operating system versions and platforms will no longer be certified by Oracle for Version 11.2.

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