

# 1638985 - How to display company logo/image on SAP "Easy Access Logon Screen".

<b>Version</b>	6	<b>Type</b>	SAP Knowledge Base Article
<b>Language</b>	English	<b>Master Language</b>	English
<b>Release Status</b>	Released to Customer	<b>Category</b>	How To
<b>Component</b>	BC-DWB-SEM (Session Manager)	<b>Released On</b>	13.09.2018

Please find the original document at <https://launchpad.support.sap.com/#/notes/1638985>

## Symptom

- There is no image on the Easy Access Logon Screen.
- Company logo is not displayed in the Easy Access Logon Screen.
- After you logon to SAP, via SAPgui, there is no company logo or image displayed on the right hand side.

## Environment

Release-Independent

## Reproducing the Issue

1. Logon to SAP system.
2. Notice there is no Company logo or image displayed on the main screen on the right hand side.

## Cause

There is no logo maintained for display.

## Resolution

This operation is restricted to file types GIF and JPEG.

1. Go to transaction SMW0.
2. Select 'Binary data for WebRFC applications'.
3. Hit Enter.
4. Click Execute.
5. Click Settings -> Define MIME types.
  1. If there is not already "image/gif" or "image/jpg" defined, click create button.
  2. Enter TYPE= "image/gif" or "image/jpg" EXTENSION= ".GIF" or ".JPG"
  3. Click Save.
6. Click Back to the Binary data for WebRFC.
7. Click Create.
8. Enter Obj. name= Z(name of image).(extension) and enter in a description. NOTE: Obj. name must begin with 'Z'.
9. Click Import and specify where your image is located.
10. Define package or make it a local object. If successful, your logo will be shown in the Binary data for WebRFC.
11. Go to transaction SM30.

12. Table/View= SSM\_CUST.
13. Click Maintain.
14. Verify if there is not already the entries: "START\_IMAGE", "RESIZE\_IMAGE" and "HIDE\_START\_IMAGE".
  1. If all or some do not exist, click New Entries.
  2. Enter START\_IMAGE= Z(name of image).(extension)
  3. Enter RESIZE\_IMAGE= NO
  4. Enter HIDE\_START\_IMAGE= NO
  5. If they already exist, edit their values.
  6. Click Save.
15. Logoff and Login again.
16. If the desired image is not visible after these steps have been completed, navigate to "Extras" -> "Settings", and activate and deactivate "Do not display picture".

Additional Info.: If you want to insert animated GIF image to SAP "Easy Access Logon Screen", you can refer to KBA [2693398](#).

## See Also

SAP Note [1292374](#) Swapping the logon image has no effect

SAP Note [1337986](#) Can a client-specific logon image be used?

KBA [2693398](#) - Animated GIF is not animated on "Easy Access Logon Screen"

## Keywords

picture, graphic, Easy Access Logon Screen, START\_IMAGE, Binary data for WebRFC applications, SSM\_CUST

## Products

SAP ERP 6.0

## Other Components

Component	Description
BC-FES-GUI	Graphical User Interface

## This document refers to

SAP Note/KBA	Title
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	Swapping the logon image has no effect
	Can a client-specific logon image be used?