

1. Explain Disadvantages of Client/Server Architecture or two tier architecture.
2. What is 3 Tier Architecture and briefly explain about each Layer?
3. Explain about SAP GUI Types and Installation Processes?
4. Explain about GUI Initialization Files.
5. Explain the Process of Installation of Java GUI on MAC Systems? Explain the Front End Issues?
6. What is Internet Communication Manager?
7. Explain the Process of Activating web GUI for html?
8. List some of the issues and Resolutions related to SAP GUI.
9. What is meant by Application Server?
10. Explain each Component of Application Server
11. Describe the Process Flow in the Pictorial Format
12. What is the Role of Open SQL and Explain the Advantage over Native SQL
13. What is the role of a dispatcher? What are the tasks of Dispatcher?
14. Explain about DPMON, SAPMMC along with their features?
15. How many types of work processes are configured on the instance?
16. What is the maximum number of work processes that can be configured in an instance?
17. What is a Dialog work process?
18. Explain the screen shot of SM50 Transaction along with the statuses?
19. Difference between SM50 & SM66 Transactions?
20. Describe the parameters related to dialog process?
21. Explain about Background work process?
22. Describe the Flow of background work process?
23. List out some of the back ground jobs?
24. Explain the process of Defining a background job?
25. What are the various statuses of back ground process
26. Explain about the job step? Describe about each step in Detail.
27. Explain about the job start condition?
28. Explain about the issues and resolutions related to background jobs?
29. Why the jobs are in "Active" status for longer time?
30. Why the jobs are cancelled or failed?
31. What is the significance of BTC third party schedulers?
32. Describe the parameters related to BTC process?
33. What is a Variant? Explain the process of defining a variant?
34. Explain the process of Update Mechanism (Update Flow)?
35. Explain about the various type Update mechanisms?
36. Explain about the types of update processes?
37. What are the Update Issues and Resolutions?
38. Describe the parameters related to update process?
39. Explain the Lock Concept?
40. Explain about the Lock Table Size and Location?
41. What are the Enque Issues and Resolutions?
42. Describe the parameters related to Enque process?
43. What is a Dead lock? Explain the process of Resolving a Deadlock?
44. Explain process of Lock/Enque Lock Deletion?
45. What is gateway process and how do you monitor the GW Process
46. Where do you use the sap gateway service?
47. Describe the parameters related to gateway process?
48. Explain about spool work process
49. Explain the Spool work process Flow
50. Explain the Significance of TemSe
51. What is the difference between spool request and print Request?
52. What are the Statuses of Spool Request
53. How do you configure an output device/printer?
54. What is meant by devices types? Explain about the Printer Vendor Program

55. Explain the process of getting the required device types if they are not available
56. What does the option (DO NOT Query the host spooler?)
57. What does the option (print requests sequentially) specifies?
58. Describe the parameters related to Spool Process?
59. What are the issues and Resolutions related to Spool Process.
60. What is the difference between Real Spool Server and Logical Spool Server?
61. Explain the Significance of the operation Modes
62. Explain the Process of defining Operation Modes?
63. Explain the Role of Message Server and its parameters?
64. How many message services can be configured in a Sap system?
65. How do you configure load balancing?
66. What are the different daily monitoring activities?
67. Explain CCMS Monitoring?
68. Explain the CCMS Architecture?
69. Explain the Significance of SSAA Transaction?
70. How the sap instance behavior does is controlled?
71. What are different profiles and explain
72. Can you change the profile parameter at the OS Level? Explain the issues of changing profiles at OS Level
73. Which transaction is used to maintain the system Profile parameters?
74. What are different options in profile management?
75. Explain the process of RFC Definition?
76. What are the various types of RFC?
77. What is the significance of Logical Systems?
78. Explain the Significance of CUA and the Process of configuring CUA?
79. When we should use Transactional RFC? What is the use of Buffers in an Instance?
80. Explain about the partner Profiles, IDOC Ports, EDI and IDOC etc
81. Explain about the Distribution Model in Data Transfer
82. What are the statuses of IDOCS in WE05?
83. Explain the Process of SMTP Configuration (Email)
84. Where do you monitor the outbound pending mails and specify the different statuses?
85. What is Work load analysis?
86. Explain the Components of Response Time?
87. Explain the threshold values, issues, conclusions and Resolutions
88. Explain the Process of Monitoring Buffers in ST02?
89. Explain the Types of Table Buffering?
90. What is meant by buffer SWAPS?
91. Difference between ST02 and ST04?
92. Explain buffer synchronization?
93. List the parameters that used in ST02
94. Explain about Memory, Shared Memory.
95. How much Swap memory should be available in the system?
96. Explain the sequence of Memory allocation to Dialog process?
97. Explain the sequence of Memory allocation to Non –dialog process
98. Describe the Memory Parameters?
99. What are the transactions used for monitoring Memory?
100. Explain the significance of ST06?
101. What idle time should be maintained for CPU utilization?
102. Explain about Application Monitor
103. Explain the Process of Logging and Tracing?
104. Explain about RFC, Enqueue, SQL and Buffer traces?
105. How to analyze ABAP Dumps? Name some of the dumps?
106. Name some of important events logged in SM21?
107. Users are not able to login to the System?

108. List all the SAP Tables that are used in Support?
109. List all the SAP Parameters that are used in Support?
110. List the entire SAP House Keeping Jobs along with DB13 jobs?
111. What are executables that are used in kernel?
112. What is an SLA?
113. Explain Help/Service Desk Tool?
114. What are the priorities that are used while creating an issue(critical, high, medium, low)
115. What are the various statuses of an issue? Closed, Temp Fix)?
116. What is the SAP Defined Methodology for Support?(RunSAP) (Transaction RMMAIN)
117. Explain about the Distribution Model in Data Transfer?
118. What are the statuses of IDOCS in We05
119. Explain the Process of SMTP Configuration (Email) u monitor the outbound pending mails and specify th e different statuses?
120. What is Work load analysis?
121. Explain the Components of Response Time? Explain the threshold values, issues ,conclusions a nd Resolutions
122. What is the use of Buffers in an Instance?
123. in the Process of Monitoring Buffers in ST02? Explain the Types of Table Buffering?
124. What is meant by buffer SWAPS? Difference between ST02 and ST04? Explain buffer synchronization?
125. List the parameters that used in ST02 Explain about Memory, Shared Memory, Extended memory and Heap Memory?
126. How much Swap memory should be available in the system?
127. Explain the sequence of Memory allocation to Dialog process?
128. Explain the sequence of Memory allocation to Non-Dialog Process?
129. Describe the Memory Parameters?
130. Explain the transactions used for monitoring Memory?
131. What is Private Mode and how do you restrict the processes for not going into PRIV Mode?
132. Explain the significance of ST06?
133. What idle time should be maintained for CPU utilization?
134. Explain about Application Monitor?
135. Explain the Process of Logging and Tracing? Explain about RFC, Enque, SQL and Buffer traces?
136. How to analyze ABAP Dumps? Name some of the dumps? Name some of important events logged in SM21?
137. Users are not able to login to the System? Explain the possible reasons?
138. List all the SAP Tables that are used in Support? List all the SAP Parameters that are used in Support?
139. List all the SAP House Keeping Jobs along with DB13 jobs?
140. What are executable that are used in Support(dpmon, msmon, icmon, gwmon)
141. Explain about the Support SCOPE of work?
142. Explain Help/Service DeskTool?
143. What are the priorities that are used while creating an issue(critical, high, medium, low)
144. What are the various statuses of an issue? (New, assigned, work in progress, escalated, Resolved.
145. What is the SAP Defined Methodology for Support?(RunSAP)(Transaction RMMAIN)
146. Explain Extended memory and Heap Memory?
147. What is Private Mode and how do you restrict the processes for not going into PRIV Mode?

- 148.** Explain about your Customer and Customer Landscape
- 149.** What are the versions patch levels of OS, DB and SAP
- 150.** Explain the Process of Knowledge Transfer?
- 151.** Explain the Process of Shift Handover?
- 152.** How do you align your time with Customer Time?